

Marcal Da C S C Guterres., S.kom Bachelor of Computer Science

Personal Statement

am a highly motivated and responsible individual who is eager to learn new things. I work well under pressure, both independently and as part of a team. I adapt quickly to new environments and am open to constructive feedback to continuously improve my skills and capabilities.

₩ Skills

- · Technical Skills ATM Technical Support Full stack developer Database Management Email managemenet Rede & IT Support: Network & IT Support.
- Soft Skills

Problem Solving Teamwork Time Management **Effective Communication** Attention to Detail

Education

- Bachelor of Computer Science
- Janabadra University, Indonesia
- September 2017 February 2022
- GPA: 3.53 (Cum Laude)

High School

- High School of Informatics (ETI)
- January 2014 November 2016





Work Experience

BRI Timor-Leste ATM Technician

February 2024 - March 2025

- Collaborated with Bank Central (P24) and Internet Providers for network installation and P24 system setup.
- Performed maintenance and repair of ATM components to ensure smooth operations.

IT Support

- Repaired and maintained banking hardware (PCs, laptops, printers, CCTV, EDC, servers, cash counting machines).
- Supported staff in using banking systems like R-Timor, SIBS, SIGIT, and core banking system.
- Handled software installation, configuration, and day-today IT troubleshooting.

IT Logistic

- Managed IT equipment, including computers, printers, CCTV, UPS, EDC, routers, and ATM components.
- Ensured IT equipment distribution to BRI branches in

Software development

Designed and developed web systems:

- Official BRI Timor-Leste Website (www.britimorleste.tl)
- Operational Vehicle Management System
- Web-Based Queue System

Telkomcel

November 2022 - April 2023

Service Solution Technician

- Fiber optic feeder and distribution troubleshooting.
- Internet network installation at customer locations.
- Configured Mikrotik, radio, and other network devices.

Sensus 2022

August 2022 - November 2022

IT Support

- Computer and printer installation.
- Managed tablets used by enumerators for data collection.

Language

English

Basic proficiency

Indonesia Fluent

Portugues

Basic proficiency

Tetum

Fluent

References

Telkomcel

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